

Darshit Patel

EUC & Windows Server Tech Lead | Endpoint Management Specialist

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PROFESSIONAL SUMMARY

Senior EUC and Windows Server specialist with 15+ years delivering secure, scalable, and modern endpoint solutions across financial services, healthcare, and public sector environments. Expert in Intune, MECM/SCCM, Azure AD/Entra ID, Windows 11, macOS, and enterprise security baselines. Known for driving cloud-first endpoint strategy, automation, compliance, and operational excellence while collaborating closely with security, infrastructure, and business stakeholders.

CORE COMPETENCIES

- Modern Device Management (Intune, Autopilot, AVD, macOS Platform SSO)
- Microsoft Infrastructure (AD, MECM/SCCM, GPO, Windows Server)
- Cloud & Security (Azure AD/Entra ID, Defender, CIS Benchmarks, Secure Boot)
- Endpoint Security & Compliance (LAPS, vulnerability remediation, baselines)
- Automation & Scripting (PowerShell, compliance reporting, remediation)
- Enterprise Application Packaging & Deployment (Windows & macOS)
- Project Delivery (Agile/Scrum, stakeholder engagement, vendor management)

PROFESSIONAL EXPERIENCE

Senior Client Technology Analyst (EUC) Janus Henderson Investors, London — Permanent • Managed enterprise Windows and macOS endpoints using Intune, MECM/SCCM, Entra ID, and Citrix. • Led CIS baseline design, testing, and deployment for Windows 11, M365 Apps, Edge, and Chrome. • Delivered modern management initiatives including macOS Platform SSO, LAPS, and cloud-first endpoint strategy. • Partnered with Information Security to implement endpoint hardening controls and manage policy exceptions. • Built PowerShell automation, remediation scripts, and compliance dashboards to improve endpoint health. • Led Secure Boot certificate migration, vulnerability remediation, and compliance tracking. • Managed enterprise application packaging, deployment, and lifecycle for Windows and macOS. • Troubleshoot complex issues across Windows, macOS, SCCM, Intune, authentication, Citrix, and compliance. • Authored technical documentation, implementation guides, and training materials. • Coordinated ring-based deployments of endpoint changes and security controls. • Supported global patch management, ensuring high compliance and timely remediation.	Feb 2026 - Current
Senior Windows Engineer (EUC) — SC Clearance until 2030 Zero-Plus Ltd. — Contract • Delivered daily support for enterprise endpoints via VMware Workspace ONE UEM. • Troubleshoot Windows, macOS, iOS, and Android authentication, SSO, and configuration issues. • Collaborated with security teams to remediate vulnerabilities and optimise UEM policies.	Aug 2024 - Aug 2025
Senior Client Technology Analyst (EUC) Janus Henderson Investors — Contract • Delivered Windows Hello for Business across Windows 11 estate via Intune. • Led macOS SSO integration and application rollout. • Migrated Windows 10 → Windows 11 using Autopilot and compliance policies. • Built remediation scripts ensuring CIS Benchmark compliance.	Aug 2024 - Aug 2025
Senior EUC Consultant (3rd Line) AIG - Life, London — Contract • Managed SCCM patch deployment across enterprise. • Ensured CIS compliance for EUC devices. • Integrated Microsoft Store for Business with SCCM.	Dec 2023 - Jul 2024
Senior EUC Consultant (3rd Line) Columbia Threadneedle Investments, London — Contract • Deployed Windows 10 & Server images via SCCM Task Sequences. • Migrated GPOs to Intune for modern management. • Managed DNS and vulnerability remediation using Qualys.	May 2022 - Oct 2023
Lead Specialist Engineer Public Health England, London — Contract • Delivered secure Group Policies for Windows 10/Server. • Managed Azure AD Connect sync for users and devices. • Delivered SCCM OS and software updates.	Sep 2020 - Apr 2022
Senior Desktop Support Analyst BMO Global Asset Management, London — Permanent • Provided 3rd line EUC support. • Managed Office 365 deployments via SCCM. • Implemented secure GPO management.	Aug 2019 - Aug 2020

Senior ICT Engineer Public Health England, London — Permanent - Led a team of 3 engineers delivering enterprise ICT support. - Managed Exchange 2010/2013 and Office 365. - Administered Windows Defender ATP.	Apr 2013 - Aug 2019
3rd Line IT Support Engineer Netstar UK Ltd, London - Implemented and maintained Active Directory. - Installed and configured Exchange 2003/2007/2010.	Jan 2008 - Apr 2013
Support Engineer Easyway IT Ltd, Weybridge - Installed Windows SBS 2003. - Delivered Microsoft Office support.	Aug 2007 - Dec 2007
Network Engineer Nivid Ltd, London Delivered 1st/2nd line support across networking and server environments.	May 2005 - Jul 2007
Technical Support Engineer (1st Line) IDM Ltd, London Provided frontline technical support for end-users.	Jan 2004 - Apr 2005

CERTIFICATIONS

- Azure Administrator Associate
- Microsoft 365 Enterprise Administrator Expert
- Modern Desktop Administrator Associate
- AZ-140: Azure Virtual Desktop
- AZ-303 / AZ-304: Azure Architecture
- MS-500: Security Administrator Associate
- ITIL v2 Foundation

EDUCATION

- M.Sc. Computer Networks — Middlesex University, London (2005)
- B.Eng. Computer Science — North Gujarat University (2003)

Key Value Proposition — Darshit delivers secure, compliant, and user-focused EUC and Windows Server solutions across complex enterprise environments. With deep technical expertise and strong stakeholder engagement, he drives modern endpoint strategy, automation, and operational excellence that enhances business resilience and productivity.